Why Use a Professional Service?

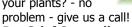
Being away from home and entrusting your residence or pets with untrained caregivers is worrisome. It's common for a friend, family, or neighbor to check on things but is not the best person or process to protect your home and safety of your pets? It's not just what we do but what we CAN do for your home and your pet.

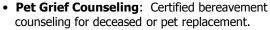
Advantages with using a professional for home and pet sitting services include the following:

- **Security**: Your home appears lived in to any possible intruder (we rotate lights, pick up papers, set trash out, pick up mail, and other daily functions).
- **No imposition**: Friends and family do not need to be bothered nor feel inclined to help you.
- **Convenience**: Beyond conventional home and pet services we also can meet service people, potential home buyers or renters, and other professionals needing access to your home.
- Confidence: You have a professionally trained, licensed, insured, and bonded person that will reliably monitor your home.
- Animal Care & Pet Nutrition Education:

We have a library of support materials for optimized health and premium foods for your pets.

• Floral Care: On a trip and simply need someone to maintain vour plants? - no





- Hurricane & Disaster Preparedness: Help in preparing disaster kit & emergency procedures plans.
- Follow up information: After each visit we leave a log of our visit and observations - you know exactly how things went!
- Technical support: Digital photos, status emails, and 24 hour cellular access provides all the up to the minute access and updates while you are away.

Your home and pets are your most unequalled financial and emotional investments - why trust them to any other caregiver? Set yourself free with Liberty!

www.LHAPS.com 6840 Bent Grass Dr., Naples, FL 34113 TEL(239)-580-0300, CELL(239)-784-8804

Why Pay for a Professional?

Liberty Home and Pet Services, LLC is a professional business. We are trained home and pet care professionals...not your neighbor or relative who is unaware of the importance of organized and responsible oversight of your most valued possessions, your home and pets.

Some of the reasons you should work with a professional

- Continuing education in animal care and nutrition.
- Licensed, Insured and Bonded associates ensure trust. (Business License through Collier County, Insurance if any issues with your pet occur, Bonded for theft)
- Complete, detailed interview before our visit.
- Complete profiles on you, your home, and pet.
- Detailed, post visit summary and billing statements.
- Special, knowledgeable, services in directing home improvements and repairs if requested.

Highest Quality Standards

We take pride in our business and the professional interface needed to build your trust. Some of our accreditations include:

- NAPPS Certified Pet Care Specialist
- Collier County Domestic Animal Services Advisory Board
- Member Pet Sitters International and National Association of Professional Pet Sitters, NAPPS Emergency Planning Co-Chair, Website and Annual Conference Committees.
- American Red Cross Pet Certified.
- Thirty years animal care and pet nutrition experience.
- Member U.S., Collier County Humane Societies, ASPCA, Disaster Animal Response Team Member
- Service contracts are required for all functions to ensure complete understanding for all services.
- If we feel we cannot offer a 100% satisfactory experience, we will decline a business agreement.
- Absolutely NO outside persons are given any interface or personal information unless authorized by the client.







Through our professional pet sitting, home watch, and cleaning services we bring confidence and safety to your home and your pets... we supply your comfort zone!

Certified Pet Care Specialist Licensed, Insured, and Bonded

Serving Naples, Marco Island, **Isles of Capri, and** Greater Collier County 07NOV2012

Professional Pet And Home Services

Our services focus on the convenience and safety through monitoring and serving a client's home and pets.

Some of our typical services include the following:

- Mid-day dog walking, overnight visits, vacation visits, and exercise walking.
- Take in mail and newspapers and take out trash.
- Rotate lights, check all doors and windows.
- Pet visits including feeding, exercise, play, medication, in-home overnight stays.
- Dog walking & exercise.
- Provide after hours, emergency visits for people that become stranded thus

 unable to return home in a

unable to return home in a timely manner.

- Meet potential home buyers & renters
- Make spot home inspections before a rental guest has visits or after one has departed.
- Monitor service persons such as pool maintenance or lawn care.
- Pickup and transport pets to a groomer, or veterinarian, for emergency health care.
- Run simple errands including shopping, banking, drugstore, and mail services.

Through our wide range of contacts, we are able to provide additional long term services and support should the customer request. Some additional functions include the following:

- Meet, and even coordinate, home maintenance and repair companies on a daily or weekly basis.
- Consult, coordinate, and monitor home improvements and interior decorations.
- Assist in inspecting homes for basic quality of living assessments.
- Provide independent home inspections and opinions for visitors and potential new home owners looking at moving into the area.

Liberty Home and Pet Services, LLC goes above and beyond the norm - let us help free you from everyday home and pet concerns!



We Take Your Business Seriously!

At Liberty Home and Pet Services , LLC we present our services in an organized and professional manner that brings confidence to any home or pet owner... as if you never left home.

To ensure a safe and reliable business interface, we start with a client interview creating home, client, and pet profiles to fully understand and record the needs and expectations for our services. After our visits we follow with written summaries, email, and even digital photos if requested. Professionalism is the foundation of our company - visit our website to download our client forms to begin your positive home and pet service experience!



Services, Areas, and Operations

Our services focus on bringing peace of mind for your home, pets, and family. Professionalism and reliability are as critical to us as to our clients. Many customers feel our value added services are often priceless.



To ensure such reliability we do not extend our service areas beyond those noted. We do not take clients far outside our regular service areas but we have made occasional exceptions if we feel they can be worked in without risk of our high service standards.

Our standard operating hours are 7am-7pm but we make visits after standard hours as needed. In many cases we are able to take requests with a few hours notice if you are part of our SecureKey Program. Stuck out of town on a business trip...just give us a call – we will do our best to help you out!

Please be sure to visit our website for client testimonials, photo albums of our furry guests, and detailed forms and make online reservations.

Professional Cleaning & Organizing

Liberty Home And Pet Services , LLC also offers basic home cleaning services. We provide standard and custom cleaning needs emphasizing environmentally safe pet friendly cleaning materials using only biodegradable, non-toxic , pet friendly products.



Typical home cleaning tasks include vacuuming, dusting, and sanitizing of kitchens and bathrooms. We also clean picture frames, knickknacks, shelves, furniture, woodwork, and baseboards.

We also provide move-in/move-out cleaning services preparing a home for new owners/renters with more extensive cleaning such as refrigerator cleaning, window washing, wall washing, cabinet cleaning, and oven cleaning. We also take care in using environmentally friendly, and pet friendly, cleaning supplies. Our services can be structured as weekly, monthly, or one-time needs.

Home organization and decorating services are available as well. Our team can assist you in helping source and organize home furnishings and office supplies to maximize your home's efficiency.

Service Limitations

Please understand that every effort is made to oversee your home and pets but we cannot protect from break-in, vandalism, or acts of nature. We do not anticipate problems but we will do our best to immediately inform you, and the authorities, should any instance occur. We also reserve the right to not take on a client if we feel we cannot adequately meet their expectations.

PLEASE NOTE: WE DO NOT BOARD PETS UNDER ANY CIRCUMSTANCES! We do not believe in the impact, not to mention stress, on the animals nor do we have proper facilities to do so.

Please visit our website for the latest services and pricing or feel free to contact us at any time via phone, fax, email, or postal mail.

www.LHAPS.com

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